

TERMS & CONDITIONS

Last Updated: 03/09/2026

These Terms and Conditions constitute an agreement between Servepro Hospitality and Facility Private Limited. and the customer or user of our website and services. By using our website or availing our services, you agree to these Terms and Conditions and our Privacy Policy.

Service Information

We provide hospitality, housekeeping, facility management and other related professional services as described on our website or in our service proposals.

Service scope, manpower, frequency, duration, pricing and other applicable conditions may vary depending on the specific service agreement, quotation, work order or contract.

Customers are responsible for providing accurate information regarding their service requirements.

Service Charges & Payment

You agree to pay the charges applicable to the services availed from Servepro as specified in the relevant quotation, work order, purchase order, service agreement or contract.

Website Use

You agree not to use our website or services for any unlawful, illegal or unauthorized purpose or in violation of applicable Indian or local laws.

Third-Party Links

Our website may contain links to third-party websites. If you access such websites, their respective terms of use and privacy policies will apply.

Service Agreement

Where a customer engages Servepro for services, the specific quotation, work order, purchase order, service agreement or contract may contain additional terms relating to the scope, duration, pricing, payment, manpower and service requirements.

In case of any conflict, the specific written agreement between Servepro and the customer shall govern the relevant service arrangement.

Refund

Where applicable, a customer may be entitled to claim a refund if Servepro is unable to provide the agreed service, subject to the applicable service agreement and

Cancellation & Refund Policy.

Force Majeure

Servepro shall not be liable for failure or delay in performing its obligations where such performance is prevented or delayed by circumstances beyond its reasonable control, including events qualifying as force majeure.

This principle is also included in your provided Terms & Conditions draft.

Limitation of Liability

Information published on our website is provided for general informational purposes.

While we make reasonable efforts to keep the information accurate and updated, we do not guarantee that all website information will always be complete, current or error-free.

Intellectual Property

The content, branding, text, graphics, design and other materials available on our website are proprietary to Servepro unless otherwise stated. Unauthorized copying, reproduction or use may be subject to applicable laws.

Governing Law

These Terms shall be governed by and construed in accordance with the laws of India.

Jurisdiction

Any dispute arising out of or relating to these Terms or the services provided by Servepro shall be subject to the jurisdiction of the courts at [Mumbai, Maharashtra], subject to applicable law.

Contact

For questions, concerns or communications relating to these Terms, please contact Servepro using the contact details provided on our website.